

Are you an expectant mother and have questions about your pregnancy?

Community Health Line can help. Our nurses answer a wide range of pregnancy questions from morning sickness and mood swings to bottle and breast feeding. Whatever your question, we're here.

Have you ever had a health question you were too embarrassed to ask?

With our discrete, knowledgeable staff on your side, there's no need to worry ... just call. Community Health Line adheres to confidentiality laws, and your anonymity is protected when you call over the phone.

We can refer you to a local physician.

If you need to find a local doctor, Community Health Line is here to help. Based on your needs and location, we can refer you to a physician affiliated with Heartland Health.

Community Health Line, a service of Heartland Health and Community Health Plan, offers health-information services.

24 hours a day

7 days a week

816.271.4000

1.800.455.2476

We're here when you need us.



Have you ever ○○○

been up in the middle of the night worrying about your child's fever?

had a mysterious chest pain and weren't sure what to do?

thought, "I just wish I had someone to ask?"

Now you do ○○○

the experienced nurses at Community Health Line

When you have questions about your child's illness ...

We're here.

When you need help in the middle of the night ...

We're here.

When you have a hard-to-ask health question ...

We're here.



When it comes to your health, you don't want to take any chances.

That's why Community Health Line is here to help. Our staff of registered nurses has the experience it takes to deliver quality information about your health. Our primary purpose is to provide the important health information you need when you need it, so you can make good decisions about your health. This confidential service is offered 24 hours a day, seven days a week. And it's as simple as picking up the phone and dialing. Best of all ... this service is free!

You're in good hands.

Community Health Line nurses have an average professional experience level of nearly 20 years and have volumes of information at their finger tips, ranging from medications and symptoms to wellness tips and chronic diseases. When you call Community Health Line, rest assured that the information you receive is accurate and timely.

When you're not sure if you are in an emergency situation.

In an emergency, you should call 911 or seek emergency care. If you're not sure if your situation is an emergency, call Community Health Line, and one of our experienced nurses will give you information about your symptoms and help you determine if you need emergency care. If you are sent to the Emergency Room, one of our nurses will follow up with a call to make sure you are satisfied with the care you received and understand your discharge instructions and medications.

Do you ever have questions about an illness, disease or prescription medication?

If you have questions about an illness, disease or medication, Community Health Line nurses can provide you with general information and educate you about the signs, symptoms and expected outcomes of your illness. Our nurses also offer suggestions for care and management of your disease and connect you with local support groups.

When your child is ill and you have questions, we're here to help.

Our experienced nurses provide information about your child's symptoms over the phone, answer questions about over-the-counter medications, provide home-care tips and dosage conversions such as droppers to teaspoons, cubic centimeters to milliliters or teaspoons to cubic centimeters. Our services to parents in the community do not end there ... we work closely with area pediatricians (perhaps even your pediatrician) to provide you with sound health information for your children. Our nurses also provide information about immunizations, preventive screening guidelines, well-child exams and growth and development information.

We're here when you need us.